



NORTH DUPAGE SPECIAL EDUCATION COOPERATIVE

Dr. Rita Stevenson
Executive Director

February 20, 2008

Letter of Reference

To Whom It May Concern:

I began working with Orbund in the summer of 2007. Their support staff did an outstanding job describing Orbund's program features and capabilities. It has been my experience in the past that it can be very difficult and frustrating to have detailed conversations or problem solve about technology by phone. Not so with Orbund. Their support staff have been extremely patient and dedicated to finding solutions to any number of requests that are made of the Orbund system.

Orbund deployment staff took time to learn about our population of students and the unique needs our cooperative has with regards to data collection. Due to this special population and data collection requirements, over the past year we have made numerous requests for modifications to the existing forms or requests for additional data collection forms. We were able to dictate the format of the data collection tools and consulted regularly with Orbund staff in making adjustments to the information. Orbund support staff worked tirelessly with me to personalize Orbund to meet our ever changing needs.

The Orbund program has been a tremendously positive tool for staff, parents, and students at Lincoln Academy. However, the personalized attention and hours of dedicated work that their support team has provided since the beginning of our working relationship has been the key to the immediate success and usefulness of the Orbund program within Lincoln Academy.

Sincerely,

Kim Murphy
Principal, Lincoln Academy
North DuPage Special Education Cooperative